



**Five Stars Review**



**Kristen Livesay**  
 4 reviews

★★★★★ 5 months ago

It was easy to make an appointment. They had readily availability. Communication starting with appointment confirmation, to ETA, along with explaining what service was going to be performed and how long it would take- was all great. Employees were friendly and professional. We were pleased with the services provided. Felt at ease knowing our home was in good hands and will continue to be going forward. Would highly recommend them!



**Diane Gonzales**  
 6 reviews

★★★★★ 5 months ago

Jacob and Jake were very through and provided before and after pictures of maintenance completed. They assessed my unit and provided recommendations for the future. Affordable plans available. I'm very satisfied with My Favorite Service Company and I'm now a premium customer. Thanks 😊



**Jessica Okrasinski**  
 5 reviews

★★★★★ 3 months ago

Wonderful experience with this company! They were so professional and did a great job. On time for the service and very honest in their response to our issues. We will definitely only use them going forward and recommend whenever possible.



**Megan Wessels**  
 7 reviews

★★★★★ 2 months ago

Garrett helped install and get our zoning system just right. He went out of his way to help us have the best experience despite a few hiccups. The team was professional and provided clear communication. We used My Favorite Service Company to install our new AC in the summer of 2021 and brought them back to install dampers/zone system. Now our 2nd floor can cool to the temperature we need without freezing out our 1st floor. Thank you Garrett and team! Until next time... :)



**Sharon Dearmana**  
 1 review

★★★★★ 2 weeks ago

Narciso was thorough, professional, and honest. My system was frozen over and he stayed to see that it was thawed out and working correctly. He replaced the part that needed replacing to prevent the problem from happening again. And he educated me on how a heat pump works since I had never had one before. I highly recommend him for your HVAC service and repairs.



**Ed Cutchin**  
 4 reviews

★★★★★ 2 months ago

Outstanding company. Would recommend My Favorite Service Company for HVAC services to everyone needing installation or maintenance for the heat or AC in their home. The personnel are fast workers, friendly and, more importantly, efficient.



**Alyssa Chavez**  
 2 reviews

★★★★★ 3 months ago

Narciso was amazing! He drove all the way from San Antonio to Kerrville. He is knowledgeable, educated me, and knew exactly what he was doing! He worked hard the whole time he was here and deserves recognition for his work ethic! 👍



**Dan Baca**  
 1 review

★★★★★ a months ago

Kevin updated us regularly regarding arrival time. Very courteous and professional service. Informed us about service completed, condition of unit, and next routine maintenance work.



**Ricardo Figueroa**  
 4 reviews

★★★★★ a months ago

I got a decent quote and they were flexible enough to schedule service in August after the pollen and dust settle.



**Chris Siegle**  
 2 reviews

★★★★★ 6 months ago

Best experience I've ever had with a contractor bar none! Patient, gave us all options, offered great low interest financing, with excellent equipment. Will def recommend!



**Steve Aguilar**  
 6 reviews

★★★★★ a months ago

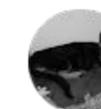
Great staff really friendly and professional, knowledgeable in the service they are doing. Great prices. Would recommend to everyone. Will do business with them again.



**Taylor Hernandez**  
 1 review

★★★★★ 10 months ago

My husband and I decided to use My Favorite Service Company to install a new AC in our home. My son has very bad allergies with a long list of allergens that can leave him feeling horrible. We decided to invest in a system that would help him with these allergies and since the install, his allergies have actually improved. On top of that, everyone was amazing and treated us very well. I was beyond impressed with how friendly and professional everyone was that we engaged with. They even left my home cleaner that it was before they started any work. I highly recommend this company for any services that you need and I am so thankful that I found this company!



**Shavaughn Cherino**  
 22 reviews

★★★★★ a months ago

Kevin was great, professional, & friendly. He helped us fix our problem. Thank you again!



**Petra M**  
 1 review

★★★★★ 3 months ago

Narciso was great patient and very thorough and very nice to get along with thank you for your service.



**Sandra May**  
 1 review

★★★★★ 6 months ago

Garrett Taylor came to fix my heater but took the time to explain several things about my unit that I didn't know. He also helped me find my water shut off ( not his job ). All I can say is thank you Garrett.



**Marlo Ervin**  
 1 review

★★★★★ 8 months ago

My AC went out this last summer and they were very professional. Showed up on time and didn't flake or leave me with any questions about what was going on. Their customer service was amazing! I recommend them to every single one of my family members and friends.



**Brittany Spurrier**  
 1 review

★★★★★ a months ago

Narciso was very knowledgeable, and went above and beyond to provide great customer service.